

MANOR ROYAL BID BUSINESS RANGERS MONTHLY OBSERVATION REPORT

The Manor Royal BID has appointed and works in partnership with the Blue Light Group to provide this dedicated service



Month	July 24	Report date	31/07/24	Person	Steve Shaw
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This report provides highlights drawn directly from detailed Business Rangers reports submitted by the Rangers themselves while carrying out their duties. This is not meant to serve as a comprehensive report on every report or activity carried out by the Business Rangers but provides examples of the kind of work the Rangers have been doing to keep Manor Royal safe and working.


Find out more, including viewing other performance reports, at www.manorroyal.org/rangers


To find what else the BID does to make Manor Royal a safer place see www.manorroyal.org/security

Ranger Reports

	Report Type: Crime
<p>Commentary</p> <p>02.07.2024 13:16:28</p> <p>Crime Intel</p> <p>Attended Nexus Building at the above location, in regards to a the email received about a moped entering their site. Spoke to the onsite security who informed us that the moped in question rode onto the site, before crossing over to the building next door. Which is L3 Harris, but they haven't heard any complains from L3Harris. He also gives intel on a moped that was recently stolen in Langley Green. Staff at Nexus thought the moped that was seen on site, was the same moped that was stolen in Langley Green but evidence is not credible. They thought it could be the same guys who stole the bike, looking for another bike to steal, the matter was reported to the police, ref# 468/01/07. We then attended the building next door L3Harris, who confirmed that they're aware of the incident and were sure that nothing was taken from their site. We tried to see if we could get any more footage.</p>	

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	Report Type: Parking
<p>Commentary</p> <p>03.07.2024 11:00:31</p> <p>Locations Faraday Road Type Parking</p> <p>Details Received a phone call from a food vendor on Faraday Road. In regards to a lorry parked rear of her food van. We attended but was unable to do anything, because there were no double lines and the kerb was not dropped, and no parking restriction signs saying no overnight parking. According to the food vendor she spoke to the lorry driver who told her, that he is waiting on a load. We asked her to wait to see if he does move on, we also advised her to not get in any arguments, and if any more issues do arise to call us. Lorry Reg - G164 FUJ. This matter was also escalated to the Blue light ops manager,</p>	

	Report Type: Crime/ Recovery
<p>Commentary</p> <p>04.07.2024 13:43:18</p> <p>Locations County Oak Retail Park Type Crime</p> <p>Details called to TK MAX as a 2 known individuals attempted to steal 2 pairs of trainers to the value of £119 eastern European male black Adidas top grey joggers the male behing in the red and black jacket was deterred from this morning see report for suspicious behaviour the store also made a call to 101 and reported as these 2 individuals keep coming back to steal.</p>	

MANOR ROYAL BID BUSINESS RANGERS MONTHLY OBSERVATION REPORT

Report Type: Graffiti

Commentary

03.07.2024 16:50:14

Locations Acorn Retail Park **Type** Anti social behaviour

Details Received a call on the radio to attend M&S at the above business location. Regards to an incident where X3 unknown IC1 teen-agers boys sprayed (Graffiti) all over the male toilet inside (M&S). On the 02/07/24 we did also receive some intel on them same individuals. Where they attended (Next) in the County Oak Retail Park. The (Next) store manager was the one who alerted us, that they had sprayed graffiti inside the lift and on wall /inside the male Shortly after we were on foot patrol when we noticed the same pattern of Graffiti on a road sign on London Road. We managed to catch up with them today but they denied being in the vicinity at such time. The police were called and took some statements. The police highlighted to us that those teen-agers in question are very well known to them. And also that they will be having a look around, but assured us that they will pay them a visit, because they had got their home address. Attending police officer's - EEA 664/EB433, once the police officer's left site, we then stood down and returned back to normality with out any further issues.

Escalated Emergency (999)


04.07.2024 17:02:13

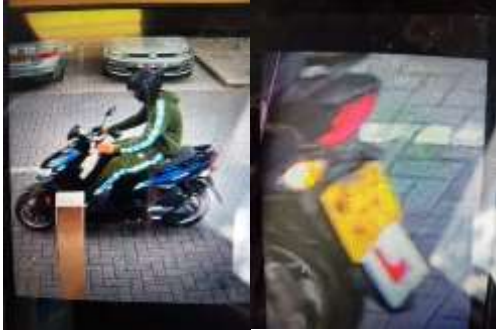
Locations Acorn Retail Park **Type** Crime

Details follow on from the graffiti gang on the 3/7/24 I was informed that the 3 youths did actually steal from M&S which this is on body cam them eating what they stole Infront of the rangers, M&S has reported this via 101 and quoted yesterday's CAD reference to link up with the graffiti in the public's toilets.





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	Report Type: Crime / Recovery
<p>Commentary</p> <p>04.07.2024 16:11:22</p> <p>Shops Curry's Recovery £100 - £1000</p> <p>Details Currys made the Rangers aware of an attempted theft of a 32" TV by a couple of travellers this TV was not stolen as they were deterred by the store manager but the rangers were still called to Currys to assist. £139.99.</p>	

	Report Type: Suspicious Behaviour
<p>Commentary</p> <p>04.07.2024 16:54:33</p> <p>Locations Gatwick Road</p> <p>Type Suspicious Behaviour</p> <p>Details follow on information received from the nexus building the ambulance training centre, about the motorbike riding through and to the L3 building they today have sent some images but the number plate is not readable. the ambulance centre has already reported this the CAD number is on a previous report.</p> <p>Escalated Blue Light Security Ops Manager</p>	

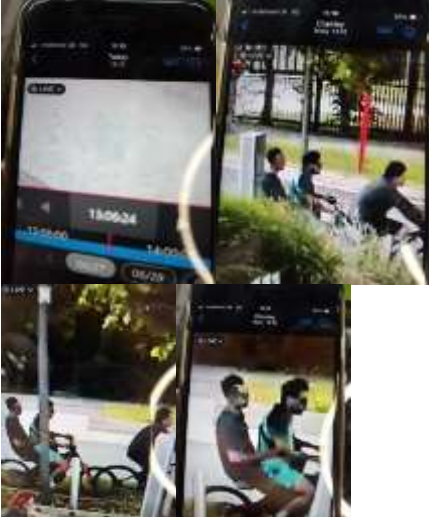
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	Report Type: Street Cleanliness
<p>Commentary</p> <p>05.07.2024 11:25:07</p> <p>Woolborough Lane</p> <p>whilst doing the tag point more rubbish has appeared next to the bin.</p> <p>Escalated Maintenance Team</p>	


	Report Type: Fixed Manhole cover
<p>Commentary</p> <p>05.07.2024 11:41:17</p> <p>Kelvin Lane</p> <p>broken drain cover on Kelvin lane I have replaced the cover and is now ok, this keeps happening due to trucks driving over the pavement. Rangers have sorted the issue.</p> <p>Escalated Blue Light Security Ops Manager</p>	

	Report Type: Follow up Crime
<p>Commentary</p> <p>05.07.2024 15:21:44</p> <p>Locations Manor Royal Road Type Crime</p> <p>Details follow on from the incident on the 27/06/24 at 13.06 on the manor Royal road of the assault on xxxxx, I carried out a check of certain businesses one being the Nestlé building which did not show the pavement on manor Royal road where the incident took place, I then made my way to the land rover showroom to ask if they had CCTV that showed the pavement going past</p>	

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<p>them towards London road. We looked at the date and time of the incident and found the 3 people involved. I asked for this CCTV to be saved so that the police could view if needed. I then returned to virgin Atlantic HQ to inform XXXX of what I had found and said I would post this on the disc app and would escalate this a crime and put her details down as the main witness . I did explain that the police may be in touch for her account</p>	
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<p>Commentary</p> <p>10.07.2024 15:45:49</p> <p>Woolborough Lane</p> <p>Signs Fly tipping in places at the above location.</p>	<p>Report Type: Fly tipping</p> 
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<p>Commentary</p> <p>11.07.2024 14:58:17</p> <p>Acorn Retail Park</p> <p>whilst on patrol past astral towers 2 of their outside light have been vandalised I made contact with the receptionist who will escalate to the building manager. as live wire is showing and could be dangerous to the public if touched, I have suggested to get the wires covered or corner the area off.</p>	<p>Report Type: Vandalism</p> 
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	Report Type: Crime
<p>Commentary</p> <p>11.07.2024 15:43:26</p> <p>Locations County Oak Retail Park Type Crime</p> <p>Details I called to pets at home as they had a male getting aggressive towards staff and already walked out with a bag of dog food which the store got the money for as they called for my assistance as I entered the store the 2 males were already in their vehicle waiting to leave. they saw me but said nothing. I advised the store manager to call this in on 101 as they could target another pets at home or another store that sells dog food. the vehicle is a grey Toyota land cruiser WV07 OWP. headed out of the retail park.</p> <p>Escalated Sussex Police (crimestoppers-uk.org) (Tel: 101)</p>	


	Report Type: Vulnerable Person
<p>Commentary</p> <p>11.07.2024 16:17:31</p> <p>Type of Patrol Foot Patrol Locations Hydehurst Lane</p> <p>Details Tents seem to be still up deep in the bushes. not going in further as single crewed.</p>	


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	Report Type: Welfare
<p>Commentary</p> <p>12.07.2024 10:18:41</p> <p>Locations Metcalf Way Type Welfare</p> <p>Details on patrol this morning walking on foot through the Metcalf way micro park and noticed 2 gas canisters not sure if the gas of co2 are still full or part full on Langley lane heading towards Langley green, I have escalated this to the maintenance team..</p> <p>Escalated Maintenance Team</p>	

	Report Type: Crime / Recovery / Arrest
<p>Commentary</p> <p>Locations London Road Type Crime</p> <p>Details whilst on a patrol I had just come out of pets at home and was making my way towards the county oak retail park, this is when I observed a white male in the picture with a bag full of items, the male looked back into TK MAX and then ran up past next towards Crawley direction I had eyes on the male the whole time, I used my radio to let TKMAX know what was going on, they then told me the door alarms had just activated, I gave a description of the male running white male camo body warmer blue t-shirt and black knee length shorts black socks blue grey trainers with tattoos on both forearms, I asked the store manager to join me for a stop of the male to which he joined and we both gave chase, at this point the manager from Currys over heard the radio and assisted myself and the store manager of TK MAX by calling 999, at this point the store manager and myself caught the male and I held onto the male while we waited for the police to arrive, the male in question tried to dump the goods over the fence but he was stopped by the store manager. a short time after the police arrived officer EB 097 and officer EA 088 and arrested the unknown male. Goods recovered £304.82</p>	   


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	Report Type: Crime / Recovery
<p>Commentary</p> <p>13.07.2024 19:26:03</p> <p>Shops B&M Recovery £100 - £1000</p> <p>Details £327 worth of stolen items was recovered at the above business location, no one was harm or arrested during this ordeal.</p>	

	Report Type: Graffiti
<p>Commentary</p> <p>16.07.2024 11:22:30</p> <p>Crawter's Brook Park</p> <p>Graffiti found in places at the above location.</p> <p>Escalated Maintenance Team</p>	

	Report Type: Crime / Recovery
<p>Commentary</p> <p>17.07.2024 11:31:54</p> <p>Shops Boots Recovery £1 - £100</p> <p>Details £70, worth of stolen items recovered at the above business location, no one was hurt or arrested during this ordeal.</p>	

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	Report Type: Crime / Recovery
<p>Commentary</p> <p>17.07.2024 11:41:27</p> <p>Shops Tk Maxx Recovery £1 - £100</p> <p>Details £10 worth stolen items recovered at the above business location, no arrest made.</p>	

	Report Type: Crime
<p>Commentary</p> <p>17.07.2024 15:33:51</p> <p>Locations Acorn Retail Park Type Crime</p> <p>Details Received a call on the radio, to attend the following business location (M&S). Regards to a incident, where X2 unknown IC1,X1 male/X1 female. Attended the store and stole a large amount of items, such as steaks/alcohol leading up to over £100. We managed to catch - up with the individuals on London Road but the male then saw us and ran off into a unknown location. We then spoke with the female, before she hastily entered a flat, off of Dobson Road. During this time my colleague was on the phone to the police. But they declined attending due to lack of transportation. Without the help of the police, we were unable to continue with our investigation. So with that we then stood down and returned back to normality with out any further issues. Police ref(47240137190)</p>	

	Report Type: Crime
<p>Commentary</p> <p>Locations Newton Road Type Crime</p> <p>Details I have this morning visited dolphin snack hut, they do have images and a video of the individual that attempted to break into the snack hut, they will be sending them onto me later today. follow on report later today with an update. the police have been informed but no one attending until next week according to the snack hut owner. checking CCTV of the area.</p>	

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	Report Type: Crime
<p>Commentary</p> <p>Locations Rutherford Way Type Crime</p> <p>Details visited data mail and I have seen some CCTV but unable to see properly. The manager will be emailing some video and images to me later in the day, I also called into Colbridge engineering they at the moment cant find anything on their cctv but will continue to look and let me know what they find.</p> <p>Locations Gatwick Road Type Crime</p> <p>Details follow on from the attempted break in data mail I have asked intercleanse to check their CCTV as they have a camera that points towards where the 2 males came out, they have taken my number and will pass over anything they find</p>	

	Report Type: Crime
<p>Commentary</p> <p>19.07.2024 13:06:17</p> <p>Locations Acorn Retail Park Type Crime</p> <p>Details LL61XJF BLACK FORD at 11.45 stole meat to the value of £80 large white male brown hair large build also with a female that was not captured on CCTV this was not reported to the police but will be placed on disc.</p> <p>Escalated Disc (discagainstcrime.com)</p>	

	Report Type: Crime
<p>Commentary</p> <p>19.07.2024 14:33:23</p> <p>Locations County Oak Way Type Crime</p> <p>Details called by boots security at 13 10hrs say they just had a theft and the female was running towards pets at home car park which was located on the side of the premises, as I approached I had my body cam on and I joined boots and TK MAX at the females car which is a black nissan qashqai BW16XJX as I got to the passenger side I opened the passenger door and instantly</p>	

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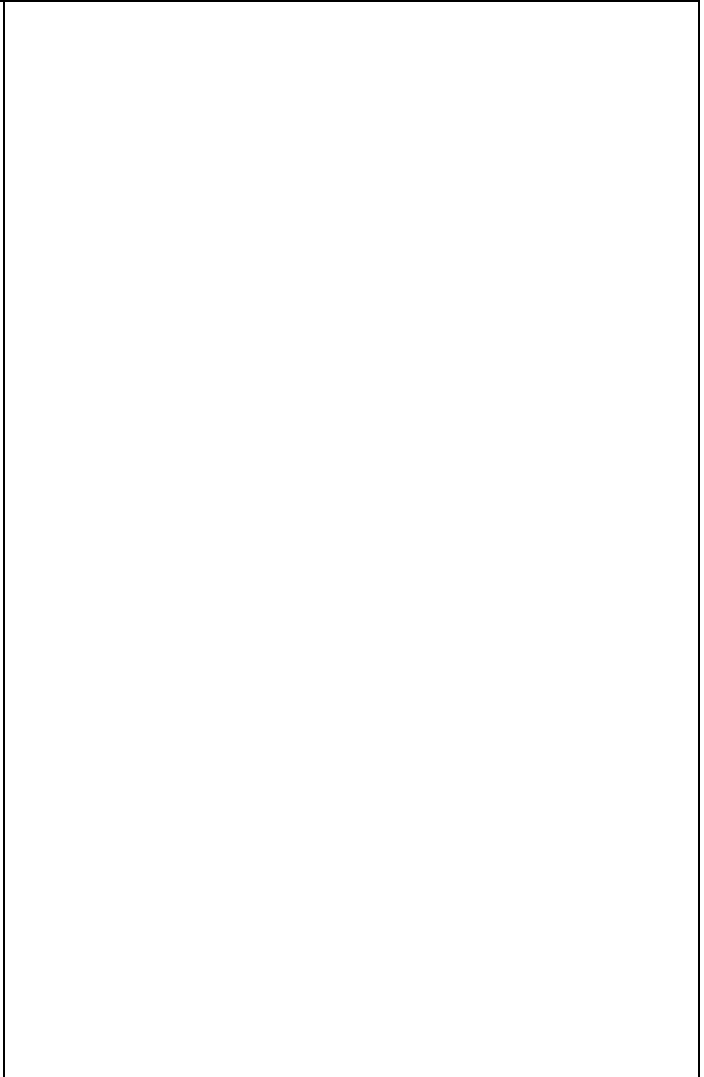
recognised the female to be known as xxxx she then protested saying she had paid and then left the vehicle and made off towards Langley green direction, this is the same person who tries to steal axes from Wickes she was then seen with a male heading back towards the car where she left it, I was told by 101 operations to stay with the car until police arrive, I did call 999 to say that she was heading back towards myself but with a male along with her the police have no units available on 999 called 101 back to see if the unit is still coming no unit available at the moment according to the 101 handler but it's still a pending job, I called Steve blue light and informed the information and was advised to leave the area.

Escalated Sussex Police (crimestoppers-uk.org)
(Tel: 101)

19.07.2024 15:16:39

Shops Tk Maxx **Recovery** £100 - £1000

Details this is in relation to the theft by xxxx the 2 suit cases have been recovered out of the vehicle worth £150



Report Type: Crime

Commentary

19.07.2024 15:15:00

Locations County Oak Retail Park **Type** Crime


Details informed by next that they had a theft of candles to the value of £300 by the same person who always takes, next to report the theft via 101


Escalated Sussex Police (crimestoppers-uk.org)
(Tel: 101)



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	Report Type: Suspicious Behaviour
<p>Commentary</p> <p>19.07.2024 16:43:30</p> <p>Locations Faraday Road Type Suspicious Behaviour</p> <p>Details I received an email from PARR on Faraday road saying the two individuals were seen walking around the yard of the businesses acting suspiciously I advised that they could call 101 to report suspicious behaviour and say you have captured an image of them both. I said that they may be scouting the area as look like they are from the travelling community looking for scrap most likely scouting.</p>	

	Report Type: Crime
<p>Commentary</p> <p>19.07.2024 17:11:02</p> <p>Locations County Oak Retail Park Type Crime</p> <p>Details as I was outside TKMAX boots came on the radio saying that a male all in white and a female attempted to steal items valued to £52 advised the store to 101 this.</p> <p>Escalated Sussex Police (crimestoppers-uk.org) (Tel: 101)</p>	

	Report Type: Crime / Recovery
<p>Commentary</p> <p>23.07.2024 15:01:59</p> <p>Shops M&S Recovery £1 - £100</p> <p>Details £54 .25 worth stolen items was recovered at the above business location. The police was informed, but no arrest was made. One ranger was hurt during this incident, after the get away driver tried to run us over.</p>	

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Locations Acorn Retail Park **Type** Crime

Details Whilst on foot patrol at the following business location M&S, we came across a unknown IC female, who was acting in a suspicious manner carrying a large green shopping bag as she exited the store. The female was challenged to stop, but she refused, and continued walking. We then walked towards the unknown female but she kept drifting further away as we tried to catch up with her. When we did finally did catch up with her we challenged her again, requesting that she show us the receipt for the items. She was adamant that all items were already paid for. During this time the unknown female was walking faster, because she was trying to get away from us. The unknown female then got on her phone, and started arguing with someone, saying "why did you leave me, and that you should turn the car around and come get me." She gave the location where she was at but carried on walking. We followed her on foot towards the Premier Inn Gatwick Manor. There we saw a unknown mix race male in a grey VW Reg - J900 XML waiting. The unknown female then got into the car and ordered the driver to drive. We explained to unknown male that it is a criminal offence in harboring a suspect of crime. The unknown male then drove at my colleague, with the intention to cause serious injuries. I then shouted at him saying mate we got you on camera, so you need to be mindful of your actions. The unknown male then got nervous and took the bag with shopping from the female and handed it over. At this point the unknown female was getting very upset and telling the driver to drive. I did phone the police earlier, who happened to hear most of the commotion. The unknown male then drove off, we watched as he turned left into Fleming way where we lost sight of him. We then stood down and returned back to normality without any further issues. Footage of this incident, can be found on both officer's body cam, if needed for further evidence. Price of items recovered £54:25 Police Ref # 47240141639


Escalated Emergency (999)




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	Report Type: Crime / Recovery / Arrest
<p>Commentary</p> <p>24.07.2024 11:24:58</p> <p>Shops Boots Recovery £1000 - £5000</p> <p>Details The following amount £2000 was recovered at the above business mentioned. One individual was detained arrested and was later arrested but was issued with a banning order. ,</p> <p>Received a call to attend the following business,(Boots) in regards to a unknown IC1 male who tried to stole £2000 worth of items. The full amount of the items were recovered. Footage of the incident in question, can be found on the bodycam of both Rangers. With everything back to normality, we then stood down without any further issues.</p> <p>Escalated Emergency (999)</p>	

	Report Type: Crime / Recovery
<p>Commentary</p> <p>24.07.2024 12:47:05</p> <p>Shops M&S Recovery £100 - £1000</p> <p>Details We have managed to recovered £117 in stolen items at the above business mentioned.No arrest was made.</p>	

	Report Type: Fly Tipping
<p>Commentary</p> <p>25.07.2024 12:21:45</p> <p>Woolborough Lane</p> <p>already reported this fly tip and escalated to the maintenance team on previous occasions.</p>	


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	Report Type: Litter
<p>Commentary</p> <p>25.07.2024 12:36:30</p> <p>whilst on a patrol of Crawters Brook the seating bench has been filled with rubbish see photos.</p> <p>Escalated Maintenance Team</p>	


	Report Type: Crime / Recovery
<p>Commentary</p> <p>25.07.2024 13:28:42</p> <p>Locations County Oak Retail Park Type Crime</p> <p>Details called by TK MAX that they have 2 eastern Europeans in srote male and female the females was all in black and the male had blue shorts a shote shirt with green leaf print and a black rucksack, they attempted to steal various items by removing the prices and detagging items, I followed the 2 persons across to the Acorn retail park where they then changed their direction as they had then seen myself and they then went towards pets at home then costa, after they then left the area past next towards langley green, TK MAX has reported through their internal system I have advised to 101 the incident, the value is £50</p> <p>Escalated Disc (discagainstcrime.com)</p>	

	Report Type: Welfare
<p>Commentary</p> <p>Locations Newton Road Type Welfare</p> <p>Details whilst on patrol I came across a black wallet full of money and credit cards, I found the owner and returned the wallet to a member of staff that works at telent.</p>	


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	Report Type: Vandalism
<p>Commentary</p> <p>26.07.2024 11:45:36</p> <p>Manor Royal Road</p> <p>whilst walking through the terrace micro park a chair has been broken next to the table tennis table. the chair is loose coming out of the ground. an email has been sent to the facilities team.</p> <p>Escalated Maintenance Team</p>	 A photograph showing a broken metal chair on a paved surface. The chair is tilted and appears to be loose from the ground. It is situated next to a grassy area and a concrete path.

	Report Type: Street Cleanliness
<p>Commentary</p> <p>26.07.2024 12:57:05</p> <p>Tinsley Lane North</p> <p>tinsley lane north at the end by the tag point lots of litter already reported this many times</p> <p>Escalated Maintenance Team</p>	 A photograph showing a path or road area with significant litter and debris. The litter is piled up against a wall or fence, and there are some plants growing nearby.

	Report Type: Antisocial Driving
<p>Commentary</p> <p>27.07.2024 11:28:51</p> <p>Crompton Way</p> <p>whilst on patrol on Crompton way visiting papergraphics, they have fresh burn out tyre marks on there land.</p> <p>Escalated Blue Light Security</p>	 A photograph showing a paved area with fresh burn out tyre marks. The marks are dark and circular, indicating a vehicle that has spun its wheels. There are trees and a building in the background.


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	Report Type: Haines Check
<p>Commentary</p> <p>27.07.2024 12:22:15</p> <p>Description more fresh burn out tyre marks whilst checking Haines commercial</p>	


	Report Type: Antisocial Driving
<p>Commentary</p> <p>27.07.2024 12:24:49</p> <p>Locations Whittle Way</p> <p>whilst on patrol of the hines commercial depot more burn out tyre marks freshly done</p> <p>Escalated Blue Light Security</p>	

	Report Type: Security Checks
<p>Commentary</p> <p>27.07.2024 12:41:13</p> <p>Locations Gatwick Road</p> <p>checking on Burdens as they have been previously been broken into all ok by the looks of things, front gate and side gate secure. unable to check inside as the company is not open at the weekends.</p>	

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	Report Type: Broken Signs
<p>Commentary</p> <p>27.07.2024 13:01:35</p> <p>Brunel Centre</p> <p>Locations Faraday Road</p> <p>whilst on patrol on Faraday road I noticed the road sign has been hit which has broken and bent the sign and post, this has been escalated to maintenance team. and Steve Sawyer.</p>	

	Report Type: Crime
<p>Commentary</p> <p>27.07.2024 17:32:46</p> <p>Locations County Oak Retail Park</p> <p>called 2 times on the radio for police to attend for a drive through no answer, so called 101 to log a call as 3 males keep causing issues, one of the 3 has already last week threatened the store manager of TKMAX saying he would be stabbed. no actual knife was seen but the individual made the suggestion that he had a knife by jesting with his hand in his pocket saying I'm going to fucking stab you. the police said they would pass my call on and ask for a unit to attend the area, as now the 3 youths have left county oak for now but they always return. I have passed the ref number out to all stores so if they are seen again they can call the police and quote the ref number 10862724.</p> <p>Escalated Sussex Police (crimestoppers-uk.org) (Tel: 101)</p>	

	Report Type: Homelessness
<p>Commentary</p> <p>28.07.2024 10:29:53</p> <p>Locations Crawler's Brook Park</p> <p>Signs of disturbed fire found inside Crawters brook park. found next to bench. possibility of someone sleeping here who may be homeless.</p> <p>Escalated Maintenance Team</p>	

MANOR ROYAL BID BUSINESS RANGERS MONTHLY OBSERVATION REPORT

	Report Type: Police Intel
<p>Commentary</p> <p>. 31.07.2024 13:33:30</p> <p>Information Details</p> <p>Locations Exact Location Urgent Escalated Photo 1 (optional)</p> <p>Police Intel</p> <p>Whilst on patrol at the following location (County Oak Retail Park), we notice x2 unknown IC1 male's who acting suspiciously. We observed them, as they separated in the carpark and then entered Boots. Not long after we received a called from Boots, who identified the unknown males as the guys who raided the shop previously. Once they left the shop, We then made trail from a distance, just to see where they were heading. They noticed us and then kept on going down towards London Road. We then headed to the car park where they normally leave their cars when they're raiding the shops where we found a car, with its front door windows half way down, looking like it was in position to take off We then waited beside the car. Not long after the same two unknown individuals came along saw us and continued walking. We continued to monitor the car to see if they would come and retrieve it. The unknown individuals then returned, and started asking us why we were standing around his vehicle. We told him that we were interested in buying it, before they got into the car, and they both drove off until we lost sight of them. Footage this incident can be found on both rangers bodycam for further evidence if needed.</p> <p>County Oak Retail Park Boots Yes</p> <p>Emergency (999)</p>	